



FAQ

Who can I contact with general questions about SHAG?

Please email our Director, Dana, at shag@springhillartsgathering.com or DM @springhillartsgathering on Instagram.

How do I buy tickets to the Festival?

On our website, or you can buy tickets at the door on Festival days. If an event is sold out, an announcement will be made via email and Instagram.

How much are tickets?

In 2022, tickets are \$25 per day and children under 12 are free to attend. Accessibility is important to us, so if you cannot afford to purchase tickets please email us.

Where is SHAG?

Spring Hill Vineyards, 292 Bee Brook Road, New Preston, CT 06777.

Where do I park?

On-site parking is available on a first-come-first-served basis. Overflow parking may be available, directed upon arrival. We recommend that you carpool whenever possible!

When is SHAG?

SHAG takes place once a year over a 4-7 day period. In 2022, our dates are June 16-19.

Are food and beverage available for purchase?

SHAG has an outstanding food and beverage program. More information is available on our website.

Is SHAG accessible to persons with reduced mobility?

Yes. Please email us at least 24 hours in advance to request staff aid.

Does SHAG engage COVID-19 protocols?

SHAG follows all guidelines required by the State of Connecticut and CDC .

What happens in case of bad weather?

SHAG is rain or shine.

Is there a refund policy on tickets?

SHAG is a non-profit venue in which ticket income provides operational funds. However, we understand that emergencies happen. If you require a refund, email us.

Are pets allowed?

Please do not bring your pets unless they are licensed service animals.

What should I wear?

Comfortable clothing and shoes suitable for outdoor activities.

Can I take photos, video, and post on social media?

Yes, please tag @springhillartsgathering and #springhillartsgathering on Instagram. In some instances, performers may request that no video be taken.

I am from out of town. Where should I stay and what else should I check out?

Our town's website is full of resources and recommendations, please visit explorewashingtonct.com.